

## The Expedition Company Booking Conditions

- 1. All bookings are made with The Expedition Company whose office is 78 Westover Rd, Westbury-On-Trym, Bristol, BS9 3LP, UK.
- 2. The terms and conditions of all agreements made with the Company shall be subject to, and governed by, English Law.
- 3. In order to make a booking send your full deposit along with name and address to The Expedition Company. Unless the trip is full you will receive confirmation of booking and further details.
- 4. It is important to be aware that once your deposits are paid, should you wish to cancel at any time thereafter, the deposits are non-refundable. In addition the cancellation penalties detailed below will be applied. It is strongly recommended that you have suitable cancellation insurance coverage from the time of booking.
- 5. Cancellation of a trip by the Expedition Company will entitle you to a refund of the full cost of your trip, including any insurance

premiums paid to the Company, unless cancellation has been forced by unforeseen government intervention in which case actual costs incurred by the Company will be subtracted from any refund due. No other compensation will be allowable.

- 6. Cancellation of bookings must be notified in writing. Cancellation charges are set out below, based on the date of receipt of written notification:
- Initial deposit is non refundable,
- More than 8 weeks prior to departure any funds paid out on your behalf by the Expedition Company by the time of your

written notification of cancellation can not be refunded. All funds not paid out on your behalf will be returned in full (except initial deposit).

- Less than 8 weeks prior to departure loss of 100% of total trip cost paid.
- 7. Whilst every effort will be made to adhere to the planned itinerary, it must be realised that in this type of adventurous travel, changes to the itinerary may occur for which the Company accepts no responsibility, however caused. The expedition company will make every effort to inform you of any change. Your final itinerary may differ in respect of the places where you stay overnight. In particular it may be necessary to alter your itinerary at short notice due to adverse weather, mountain conditions, client or leader illness, road conditions, or to operating conditions imposed by owners and operators of accommodation, facilities, aircraft, vessels and other forms of transport. Should such conditions involve clients in extra costs such as accommodation, transportation and meals, such costs should be borne by the client.
- 8. The Expedition Company cannot be held responsible for any missed connecting transport that was booked independently of the Company.
- 9. The Expedition Guides will do their utmost to ensure that any problems are solved for the benefit of the group as a whole. Signing the booking form signifies your acceptance of the Guides authority to make decisions affecting the group or individuals. For instance, he/she may require an individual to leave the group if he/she believes that person's health is at risk, if an illegal act is committed, or their behaviour becomes detrimental to the safety, enjoyment or well being

of the group. Should the Guide take such action, that person would not be entitled to any refund.

- 10. Please understand that there are certain hazards involved in climbing and trekking, which you must accept at your own risk. The Company will not be liable for any illness, injury or death sustained during an expedition, or course, nor will it be liable for any uninsured losses of your property.
- 11. The Company cannot be made liable for the consequences of strikes, industrial action, wars, riots, sickness, quarantine, government intervention, weather conditions, or other untoward occurrences.
- 12. It is a condition of booking, that you are adequately covered by insurance prior to departure, which must cover the cost of repatriation and evacuation if you become too ill to continue. Failure to provide a copy will result in the cancellation of your expedition.
- 13. Trip prices are based on an exchange rate of US\$1.60 UK£1 and 1.12 Euros UK£1 and operating costs at the time of booking. The Company reserves the right to levy fuel and/or currency surcharges following significant currency fluctuations or operating costs beyond our control. We sincerely hope that surcharges will not be necessary, but in the unlikely event that they are, you may cancel your booking without penalty if the surcharge amounts to more than 10% of the cost of the trip.
- 14. If the UK Foreign Office does not issue advice against travel, and you decide not to travel on the basis of a perceived threat or hazard, howsoever formed, will be interpreted as a voluntary cancellation and the charges set out in booking condition 8 applied.
- 15. Non-UK Nationals should consult their own government for advice on travel to the destination country and all countries transited en route.
- 16. Having made every effort to ensure correctness of the trip details and booklets we cannot be held responsible for any inaccuracies, errors or omissions.
- 17. The Company can use photographs supplied by its Guides or members of the expedition for future marketing and publishing without further permission from those featured on the images.
- 18. On advancement of deposit for a booking on any of our trips or expeditions the deposit acknowledges that he/she has read and understands the above booking conditions and agrees to be bound by them.